



EMAIL ADDRESS FOR GENERAL ENQUIRIES

info@nbcfrlihealth.co.za



CALL CENTRE

0861 00 11 31



**NBCRFLI**  
National Bargaining Council for the Road Freight and Logistics Industry  
Your Road Freight Partner.



## Summary of Benefits - 1 MARCH 2020/2021



### The Medical Society

Unlimited visits and acute medication at one of the Medical Society facilities. For assistance to find the Medical Society facility closest to you, call Affinity Health NBCRFLI customer care on 0861 00 11 31 or send a "please call me" to 079 409 1834.



### GP Consultations

If within a 10km radius of any Medical Society facility, a member is required to make use of that facility. Where such facility is not available, you can contact Affinity Health NBCRFLI customer care on 0861 00 11 31 for a TeleHealth consultation or to find a network GP. Pre-authorisation is required from the 6th visit in a one year cycle.



### Telephonic Medical/Digital Consulting Hotline

Unlimited telephonic and digital consultations with a designated primary healthcare professional. Includes sick notes for up to 2 (two) days and over the counter Acute Medication recommended by the primary healthcare professional according to Formulary. This benefit is also accessible via a Smartphone App which is downloadable for free. Benefit also available by calling Affinity Health NBCRFLI customer care 0861 00 11 31 or send a "please call me" to 079 409 1834.



### Acute Medication and Nutraceuticals

Only medication approved by Affinity Health and according to formulary reference pricing will be covered. A maximum of R1000 for every 12 months. For assistance members can contact Affinity Health NBCRFLI customer care on 0861 00 11 31, send a "please call me" to 079 409 1834 or an email to info@nbcfrlihealth.co.za.



### Chronic Medication

Members must be registered as a Chronic member to obtain this benefit. To confirm if your chronic condition is covered, you can contact the NBCRFLI Health Customer Care 0861 00 11 31 or send "please call me" to 079 409 1834.



### Chronic Disease Management

Available for members that are registered for the Chronic management programme, through support we hope to assist you in bringing your condition under control to live a healthier life. For assistance members can contact Affinity Health NBCRFLI customer care on 0861 00 11 31, send a "please call me" to 0794091834 or an email to info@nbcfrlihealth.co.za.



### HIV Management Programme

A programme with the objective of improving the health outcomes of members diagnosed with HIV. For assistance members can contact Affinity Health NBCRFLI customer care on 0861 00 11 31, send a "please call me" to 079 409 1834 or an email to info@nbcfrlihealth.co.za.



### Radiology and Pathology

Linked to GP consultation as you must be referred by a GP or by the Chronic Care provider for this benefit. Only approved x-rays and blood tests as per the formulary will be covered.



### Basic Dentistry

Access to a Designated Dental Service Provider as per maximum benefit limits per Eligible Member. For assistance members can contact Affinity Health NBCRFLI customer care on 0861 00 11 31, send a "please call me" to 079 409 1834 or an email to info@nbcfrlihealth.co.za.



### Optometry Services\*

Access to an optometrist specifically identified by Affinity Health, every 24 (twenty-four) months per Eligible Member only. For assistance members can contact Affinity Health NBCRFLI customer care on 0861 00 11 31, send a "please call me" to 079 409 1834 or an email to info@nbcfrlihealth.co.za.



### Emergency Medical Services, Health and Trauma Assistance and IER Mobile App

24/7 Health and Trauma Telephonic Assistance. Emergency Medical Services are available to Eligible Members by phoning the provided telephone number (on their membership card) or using the IER Smartphone App.



### Hospital Care Plan

The benefit includes case managed hospitalisation including personal care in a State Hospital for illness for up to 21 (twenty-one) days. Affinity Health will provide daily benefits to make the patient's stay more comfortable. Please phone the pre-authorisation number on your membership card or send a "please call me" to 079 409 1834.



### Post Hospital Private Home Nursing

Up to R10 000 per year for the assistance of a private nurse following a stay in Hospital due to an accident. This benefit is only available where the Insured Person is unable to perform 3 (three) or more activities of daily living.



### Hospital Accident Benefit

For actual costs of emergency casualty hospitalisation if admitted due to an accident up to the maximum amount of R100 000 per incident. Please phone the pre-authorisation number on your membership card for a Guarantee of Payment. Claims older than 4 months will not be accepted.



### Funeral Assistance Benefit

A funeral assistance benefit of R12 000 is payable in the event of the death of the Eligible Member. Claims older than 6 months will not be accepted.



## APPLICABLE BENEFITS per member

#### Main Member

All Benefits

#### Spouse

All benefits except Funeral Assistance Benefit, Basic Dentistry Benefits, Optometry Services and Post-Hospital Private Home Nursing

#### Dependant

Only Hospital Accident/Emergency Medical Services and Hospital Care Plan

\* Please note this is not an insured benefit. A waiting list will apply on a first-come-first serve basis subject to availability of funds. If allocated funds have been depleted, no further benefits will be available.

## NBCRFLI STANDS FOR THE NATIONAL BARGAINING COUNCIL FOR THE ROAD FREIGHT AND LOGISTICS INDUSTRY

The Council is governed by the Labour Relations Act of 1995, which allows for registered employer and employee organisations to establish a bargaining council for an industry and area. Through collective bargaining, trade unions and employer organisations, which are party to the Council, are able to negotiate matters that are of mutual interest to the Road Freight and Logistics Industry. This approach allows for better regulation of matters which affect the Industry as a whole, thereby enforcing minimum standards and conditions of employment within the Road Freight and Logistics Industry which contributes to labour stability within the Industry. The Council also supports industry members through managing the industry's annual leave, sick leave and holiday bonus funds, and by providing health and wellness services.

For full Policy Wording, please contact Affinity Health on 0861 00 11 31 or info@nbcfrlihealth.co.za

Affinity Health, a product of National Risk Managers (Pty) Ltd (FSP 47132), the Underwriting Managing Agency; Lion of Africa Life Assurance Company Ltd (FSP 15283), the Insurer. This policy shall be voidable in the event of misrepresentation, misdescription or non-disclosure of any particular material fact to this insurance by or on behalf of an insured person. Terms and conditions as contained in the policy document apply.

Disclaimer - This is not a medical scheme and the cover is not the same as that of a medical scheme. The policy is not a substitute for medical scheme membership. Subject to Demarcation regulations, we do not refuse membership on the basis of any means of discrimination.

